

Covid-19 Message to Clients - Updated 24.03.2020

The UK economy is in a financially testing time right now with a period of uncertainty regarding the Covid-19 pandemic.

The systems in place at Whittles Chartered Accountants mean we can support you just as we always have done during this time. We'll keep delivering deadline work as usual, and the team are all well and ready to support you.

At Whittles we have two key concerns. Firstly, the health and safety of our staff, clients and their families. Secondly, the survival of our business and our clients' businesses during these financially-testing times.

We will follow government advice and will provide updates from time to time to ensure that our clients are kept fully informed.

EMPLOYEE SAFETY

Our office is now operating with skeleton staff, with most members of staff now working from home. We will not be holding face-to-face meetings and ask that any clients dropping records off try to ensure these can be posted through the letterbox. Where this isn't possible, we request that you contact us upon your arrival (ring the telephone or use the intercom) and then we will ask that you leave the records on the doorstep and step back to the recommended safe distance of 2 metres and we will collect and bring them in immediately.

SERVICE CONTINUITY

We have robust systems which have been enacted to enable staff to work remotely to ensure that your deadlines can be met without disruption.

CLIENT SUPPORT

Our focus over the coming months will be to deliver all deadline-driven work as usual. This involves Payroll, VAT Returns, Tax Returns and Limited Company Accounts filing.

KEEP CALM AND CARRY ON

We are confident that the systems and processes in place within Whittles mean that we can continue to support you and your business. We wish all of our clients health and good fortune in the weeks and months ahead.

CONTACT US

In the first instance, if possible, please email your usual point of contact. Alternatively we can still be contacted on 01253 780441 however please bear with us as response times are expected to be longer than usual.

